

Holywell Park Limited

Holywell Park

Inspection report

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Date of inspection visit:
08 December 2020

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29 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Holywell Park is a residential care home that provides accommodation with nursing and personal care for up to 60 people. People living at the service had a range of needs including living with dementia and / or long-term health conditions. At the time of the inspection 44 people were living at the service.

We found the following examples of good practice.

The service was clean and extra cleaning duties were being carried out such as regular deep cleaning and cleaning of areas that were often touched. Such as door handles, stair rails and light switches. Cleaning schedules were put in place and were easy for staff to follow.

We saw staff using personal protective equipment (PPE) appropriately. PPE 'stations' were available on every floor and in people's rooms to ensure PPE was available to staff when needed.

The provider and registered manager were following advice and guidance from other agencies about infection control and prevention and had updated staff training and practice accordingly.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Holywell Park

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 08 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.