

Minster Care Management Limited

Littleport Grange

Inspection report

Grange Lane, Ely Road
Littleport
Ely
Cambridgeshire
CB6 1HW

Tel: 01353861329

Date of inspection visit:
28 January 2021

Date of publication:
18 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Littleport Grange is a care home. At the time of our inspection there were 62 people living at the service.

We found the following examples of good practice.

Staff and visitors used a designated entrance to the home and hand washing facilities were available. Staff had an area to change into their work clothes and personal protection equipment (PPE). Staff followed the correct procedure for putting on and removing PPE.

There was good signage to support infection control and hand washing. All visitors and staff were required to have their temperature checked and to have a Lateral Flow Test (LFT). This test will give a quick result. Visitors and staff were only allowed into the building after a negative test result.

The building looked clean and free from clutter. All high touch points such as door handles were cleaned regularly. People were supported by staff who wore full PPE, this is called barrier nursing. This protects both staff and people living in the service.

The registered manager ensured regular infection control audit checks were completed. The home had been divided into four different areas, there was also a separate unit from the main building. Staff were tasked to work in these areas as part of zoning, this promoted good infection control.

The registered manager had a good contingency plan in place to manage the challenges that could arise from a COVID-19 outbreak. For example, managing staffing levels. They had a good understanding around infection control.

The registered manager ensured there was good communication, they shared updates and learning with staff. There were good systems to ensure both staff and service users were supported with any anxieties or concerns they might have in relation to COVID-19.

The registered manager told us that they were working collaboratively with colleagues from the Local Authority and CCG (Clinical Commissioning Group) and received good support and advice. The registered manager told us they felt supported by the provider.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Littleport Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 28 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.