

Liversage Trust Charity

# Liversage Court Residential Home

## Inspection report

Liversage Place  
Derby  
Derbyshire  
DE1 2TL

Tel: 01332291241

Date of inspection visit:  
28 January 2021

Date of publication:  
22 February 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The inspection took place because there was a significant outbreak of Coronavirus at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 January 2021 and was unannounced.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

**Inspected but not rated**

Further information is in the detailed findings below.

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# Liversage Court Residential Home

## Detailed findings

### Background to this inspection

Liversage Court Care Home accommodate up to 40 people. At the time of our inspection there were 31 people living at the service. The home is located in an older building made up of two floors.

We found the following examples of good practice.

- Staff had received training in donning and doffing personal protective equipment (PPE), and we saw this was accessible throughout the home and staff used it in accordance with the most up to date guidance. Staff had received further training in Covid-19 and infection control to prevent the spread of infection.
- The registered manager had arranged for a log cabin to be built at the back of the home. This would serve as a room for visitors to ensure safe visits. The other room was for staff to change and shower when necessary to ensure that they only used work uniforms whilst at work, to minimise the risk of cross infection.
- With the building being older it was difficult to zone and cohort individual areas, however, social distancing was maintained by seating people apart and using tables between each chair in the lounge and having less people at a table in the dining room to minimise risk.
- The infection control policy was up to date. We reviewed audits which reflected actions had been taken to maintain the standards within the home. There was a COVID-19 Policy and procedure and also national guidance which was kept updated.
- There were no visitors allowed in the home apart from families of those who were at the end of their life. Only essential medical professionals had entered the home during the outbreak. At the time of our inspection people living at the home were coming to the end of their isolation period and there were no new cases of the virus.
- The home was clean and they employed three cleaners each day. When the cleaners left, care staff continued to clean frequent touch points.
- There was a robust COVID-19 Policy, COVID-19 Infection control policy and contingency plan.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.