

Country Court Care Homes 2 Limited

Beech Lodge Nursing Home

Inspection report

Frogs Abbey Gate
Holbeach
Spalding
Lincolnshire
PE12 8QJ

Date of inspection visit:
29 October 2020

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19 November 2020

Tel: 01406423396

Website: www.countrycourtcare.co

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Beech Lodge Nursing Home provides residential and nursing care for up to 37 people, including older people and people living with dementia. There were 29 people living at the home on the day we inspected.

We found the following examples of good practice.

- There was clear information in the entrance of the service for visitors regarding following safe infection control practices. There was a body temperature scanning device in place, personal protective equipment (PPE) and hand sanitiser available for all visitors.
- People were supported to keep in touch with their relatives via telephone calls, video links and posting of messages and activities on the closed social media page for the service. When lockdown restrictions had been eased socially distanced garden visits were successfully introduced so relatives could visit people without walking through the home. These visits were planned and risk assessed to ensure the safety of both people at the service, staff and relatives.
- When people were at end of life special visits were facilitated to allow family members to be with their loved one at this sensitive time.
- People admitted to the service were supported following government guidance on managing new admissions during the Covid 19 pandemic. The provider had specific Covid 19 care plans in place for people to provide guidance for staff caring for them.
- When people were admitted to the service, if they had a positive Covid 19 test or if they displayed Covid 19 symptoms, they were isolated for a period of fourteen days. The provider had successfully divided the service into zones. People who were being isolated were supported in a separate zone to the rest of the service. Staff supporting them had their own changing room and staff room, and did not work in any other areas of the home to ensure the risk of further spread of Covid 19 was minimised.
- Staff were clear about how to manage the risks of the spread of infection. They were able to demonstrate they wore personal protective equipment in line with Public Health England (PHE) guidance. There were PPE stations throughout the service with hand washing and hand sanitizer facilities available. Staff had received extra training in donning and doffing PPE and key members of staff had undergone extra training via a webinar on managing ICP practices during Covid 19. These staff then shared this knowledge with the rest of the staff.
- Staff members who were a higher risk if they contracted the virus either through their ethnicity and/or underlying health conditions were supported by the provider to work safely. One member of staff told us they had been shielding for a period of time. They were supported by the registered manager with regular telephone calls. When they felt ready to return to the service they had a detailed risk assessment and plan completed to ensure they could return to work safely.
- The recent outbreak of Covid 19 at the service had been managed well and the plans in place to support people had been utilised safely. There was evidence to show how staff who tested positive, or had displayed symptoms of Covid 19 had shielded in line with the government guidance and were symptom free before returning to work.
- There was an enhanced cleaning programme in place at the service and the service was visibly clean. The

housekeeping team wiped high use touch points hourly throughout the day to reduce the spread of infection.

- The registered manager had a clear communication programme in place to keep people and their relatives up to date with events at the service. They wrote to relatives regularly to inform them of changes and spoke with them on the telephone.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Beech Lodge Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 October 2020 and was announced on the day of inspection prior to entering the service.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.