

1st Care Limited

# Acorn Care Home

## Inspection report

88 Handsworth Wood Road  
Handsworth Wood  
Birmingham  
West Midlands  
B20 2PL

Tel: 01215071763

Date of inspection visit:  
14 December 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Acorn Care Home is registered to provide nursing, personal care and accommodation to a maximum of 31 people with mental health conditions. At the time of our visit 21 people lived at the home and all of those people lived with Korsakoff's type dementia.

We found the following examples of good practice.

- A health screening questionnaire was completed when visitors arrived at the home to ensure their visit could take place safely in line with current guidance.
- People were supported to keep in touch with others who were important to them in a variety of ways, including video and telephone calls.
- Staffing levels had been increased to support and encourage people to isolate and social distance to prevent the transmission of infection.
- Staff had completed Coronavirus awareness training to help them provide safe care to people during the pandemic.
- An extra staff room had been created at the home. Staff breaks were staggered which meant staff could appropriately social distance during their breaks. Wellbeing sessions had been held with staff to offer support and guidance during the pandemic.
- Cleaning schedules had been increased to monitor cleanliness and staff compliance with the provider's infection control policy.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 14 December 2020 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.