

Beulah Lodge Rest Home Limited

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Inspection report

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17 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Beulah Lodge Rest Home is a registered care home providing personal care for up to 21 older people with various support needs including some people living with the early stages of dementia. The accommodation is provided in one adapted building. At the time of the inspection there were 14 people living in the service.

We found the following examples of good practice.

- The registered manager had implemented procedures to minimise the risk of infection from visitors. Visiting was by appointment only. A visitor pod had been created with floor to ceiling screens to support safe visiting. A side entrance enabled visitors to safely access the pod without walking through the home. The service had invested in technology to support regular communication between relatives and their loved ones.
- The service had procedures in place to enable new people to move into the service safely. A 14-day isolation period and COVID-19 testing regimes were agreed in advance. Health monitoring was in place during the isolation period and enhanced personal protective equipment was used.
- There was enough personal protective equipment (PPE) to meet current and future demand. Staff were using PPE correctly and disposal was safe. There were enhanced cleaning schedules in place monitored by an infection control lead.
- The service had an up to date infection control policy with supplementary information specifically related to COVID-19. Infection control audits were undertaken, and actions taken when necessary. Staff had received training and were regularly supervised to monitor compliance.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The inspection took place on 17 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.