

S.J. Care Homes (Wallasey) Limited

Acorn Heights Care Home

Inspection report

147 Manchester Road
Burnley
Lancashire
BB11 4HT

Tel: 01282422500

Date of inspection visit:
11 November 2020

Date of publication:
19 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Acorn Heights Care Home provides accommodation and care and support for up to 22 people, some of who were living with dementia or mental ill health. There were 22 people living in the home at the time of the inspection visit. Acorn Heights Care Home is located on a main road close to the town centre facilities of Burnley.

We found the following examples of good practice.

The management team had established robust infection prevention and control procedures which were understood and followed by staff. All staff had completed infection prevention and control training and training on the use of personal protective equipment (PPE). On the day of our visit, staff were wearing appropriate PPE and there were plentiful supplies of the items needed. All staff participated in the weekly testing programme. The home had a good standard of cleanliness in all areas seen.

Although visiting was subject to government restrictions, the management team had reviewed visiting policies to ensure any visits would be carried out safely and on an individual risk based assessment. Management and staff had found ways to enable people to maintain contact with their relatives which included the use of technology, window visits and outdoor patio visits. A warm and safe outdoor space was being developed to support visiting. There were strict procedures in place for essential visitors, which included a health and temperature check before admission to the home.

The atmosphere in the home was relaxed and calm. People were occupied with everyday tasks and activities such as craft activities, spending time talking to others or watching television.

The provider's infection prevention and control policies and procedures were up to date and regular audits had been carried out. The provider had also developed a Covid-19 contingency plan, which set out the continuity of the service during the current pandemic.

We were assured this service met good infection prevention and control guidelines.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the provider was following robust infection prevention and control procedures to keep people safe.

Inspected but not rated

Acorn Heights Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 11 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.