

Sanctuary Care Limited

Lyons Court Residential Care Home

Inspection report

Canvey Walk
North Springfield
Chelmsford
Essex
CM1 6LB

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Website: www.sanctuary-care.co.uk/care-homes-east-and-south-east/lyons-court-residential-care-home

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lyons Court is a residential care home providing personal and nursing care for up to 26 people aged 65 and over. At the time of inspection 25 people were using the service.

We found the following examples of good practice.

- Effective admission assessments despite the challenges, considered mental capacity.
- The registered provider routinely tested people and isolated new people being admitted to help prevent the spread of infection.
- The service had provided a safe space for people to continue to receive visitors. People were able to safely meet people in a heated pod in the garden.
- There was a booking system in place to stagger visitors and visiting times to minimise numbers.
- Staff were trained in using Personal protective equipment (PPE) and the service had designated areas for staff to put on and remove PPE.
- Staff had been trained in COVID-19 and Infection Prevention Control (IPC). The service disposed of PPE safely.
- The service was clean and hygienic and robust cleaning schedules were in place.
- The registered manager saw routine and regular testing as vital, especially with the risk of asymptomatic spread.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lyons Court Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.