

Tamaris Healthcare (England) Limited

# Northlea Court Care Home

## Inspection report

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11 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Northlea Court Care Home is a care home providing nursing and personal care for up to 50 people, some of whom are living with dementia. At the time of the inspection there were 46 people living in the home.

We found the following examples of good practice.

- Systems were in place to help prevent people, staff and visitors from catching or spreading infection. Every staff member and visitor had their temperature taken at the door and were given appropriate PPE to wear. Every visitor had to have a lateral flow test, complete a health declaration and use hand sanitiser upon entering the home.
- The environment was very clean and hygienic. The provider had increased cleaning hours in the home. This allowed more regular cleaning of frequently touched surfaces such as door handles and handrails.
- The registered manager monitored PPE stock levels on a weekly basis to ensure adequate amounts of PPE were available.
- Staff had undertaken training in Infection prevention and control (IPC) as well as putting on and taking off their PPE. There were dedicated IPC champions in the home who provided additional training. They also observed staff to ensure they were competent in IPC practices.
- Staff supported people's social and emotional wellbeing. People received visits from relatives in a dedicated lounge and visits complied with government guidance. People were also supported to keep in touch with their family members via video or telephone calls.
- People and staff were taking part in the COVID-19 regular testing programme.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Northlea Court Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.