

Birkdale Homes UK Ltd

# Newbridge House

## Inspection report

261 Tettenhall Road  
Wolverhampton  
West Midlands  
WV6 0DE

Tel: 01902751092

Date of inspection visit:  
22 December 2020

Date of publication:  
13 January 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Newbridge House is a care home providing accommodation and personal care to a maximum of 30 people, some living with dementia. At the time of our visit 25 people lived at the home.

We found the following examples of good practice.

- Visitors to the home had their temperatures taken prior to entering the home and sanitised their hands. Personal protective equipment was available for visitors to use.
- Measures were being put into place to re-introduce visits as soon as practicably possible. Whilst visiting had been restricted the provider had ensured people continued to have contact with their family members through garden visits using a visiting pod, social media, video and telephone calls. The management team had maintained regular contact with relatives to keep them informed about the wellbeing of their family member.
- Arrangements had been introduced for staff to appropriately social distance as much as possible, during breaks and they used an area of the home to change their clothes and store personal belongings safely before entering the home.
- People who had tested positive for Covid-19 self-isolated in line with current guidance.
- Staff were supported by the management team through periods of anxiety with regular phone calls to check on their wellbeing.
- Clinical waste and laundry were handled in line with government guidance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Newbridge House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 December 2020 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.