CareQuality Commission

Cumbria County Council

Maudes Meadow

Inspection report

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Tel: 01539713092

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03 March 2021

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Ratings

Overall rating for this service	Inspected but not rated

Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Maudes Meadow provides personal care and accommodation to up to 26 older people and older people living with dementia. Accommodation is provided in 26 single rooms, arranged over two floors. There were six people living in the home at the time of our inspection.

We found the following examples of good practice.

Staff and people living in the home followed good practice around social distancing. The registered manager had ensured clear information about maintaining social distancing was in place to guide staff and visitors. They had rearranged communal areas in the home to support social distancing.

Staff were trained in infection prevention and control and using Personal Protective Equipment (PPE) safely. We saw staff used the appropriate levels of PPE in communal areas and when supporting people with their care.

The provider had ensured sufficient quantities of PPE were available.

The registered manager had followed government guidance about visiting. They had suspended indoor visits during the COVID-19 outbreak, except if people were at the end of life. The had supported alternative, safe window visits.

The registered manager followed good practice around safe admissions when people moved into the home.

The registered manager had arranged for regular COVID-19 testing for staff and people who lived in the home. They had also arranged for people who lived in the home and care staff to receive the COVID-19 vaccine.

The staff team kept the home clean and hygienic. Frequently touched surfaces were cleaned regularly throughout the day to reduce the risk of infection.

The registered manager had reviewed staffing arrangements. Staff were allocated to consistently work in specific areas of the home to reduce the transmission of infection.

The registered manager had followed advice from external specialists to further improve the infection prevention and control measures in the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	Inspected but not rated
Further information is in the detailed findings below.	

Maudes Meadow

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 3 March 2021 and was announced.

Is the service safe?

Our findings

S5️How well are people protected by the prevention and control of infection?

● We were assured that the provider was preventing visitors from catching and spreading infections.

● We were assured that the provider was meeting shielding and social distancing rules.

● We were assured that the provider was admitting people safely to the service.

● We were assured that the provider was using PPE effectively and safely.

● We were assured that the provider was accessing testing for people using the service and staff.

● We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

● We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

● We were assured that the provider's infection prevention and control policy was up to date.