

Ms Diane Crowther

Maybury Court Residential Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Maybury Court Residential Home is a care home providing personal care for 15 people at the time of the inspection. The home can accommodate up to 28 older people, some of whom may be living with dementia.

We found the following examples of good practice.

- The service had signage displayed on the main entrance to alert visitors to restrictions on entering the building. Sanitising hand gel was provided in the entrance and staff ensured professional visitors were wearing appropriate personal, protective equipment.
- Currently, there were no visits to the service. Previously, visits were arranged in line with government guidance and facilities were available to accommodate visits during winter. Family visitors completed and signed a form on entry for contact and tracing arrangements, and to confirm they did not have any symptoms of COVID-19. Families were kept up to date with visiting arrangements.
- People were supported to join in activities to maintain their wellbeing. Measures were in place to ensure they kept in touch with family and friends. Staff supported social distancing arrangements in communal areas.
- There were good systems of testing for COVID-19 for people and staff. Appropriate measures were in place when people were admitted to the service to ensure they, and other people, remained safe. For example, the care manager told us they would only accept people who were able to isolate for 14 days.
- Staff wore PPE in line with government guidance and designated areas were set up within the service for staff to remove and apply PPE.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Maybury Court Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.