

Mr Suresh Kumar Sudera

Meadow House Residential Home

Inspection report

47 - 51 Stubbington Avenue
North End
Portsmouth
Hampshire
PO2 0HX

Tel: 02392664401

Website: www.rnjcare.com/meadow-house

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Meadow House Residential Home provides accommodation and personal care for up to 24 people, including people living with dementia care needs. At the time of our inspection there were 20 people living in the home.

We found the following examples of good practice.

- At the time of the inspection relatives were not permitted to visit due to a Covid -19 outbreak, though the provider had previously arranged visits for relatives and had facilitated garden visits with social distancing in place. The provider hoped to restore these visits when deemed safe to do so. People were able to communicate with family through alternative means such as video calls.
- Where people were in receipt of End of Life care, the provider had implemented visiting guidelines. These guidelines included visiting by appointment only, provision of personal protective equipment (PPE) and was for one nominated person for a period of 30 mins. All visitors were escorted directly to people's rooms and were requested to use the call bell for an escort at the end of the visit.
- All admissions to the home were carefully considered and planned to ensure people were admitted safely. The head of care confirmed people had tested negative for COVID-19 before they were discharged from hospital. New admissions and people returning from hospital were supported to isolate in their room for 14 days, in line with guidance. Due to the current outbreak of Covid 19 admissions to the home had been suspended.
- Staff used (PPE) in line with guidance, implementing training provided by the clinical commissioning group (CCG), to safeguard people using the service and staff. Arrangements were in place to refresh infection control and PPE training with the CCG
- Staff consistently engaged in conversation with people, to reiterate the reason for masks being worn. This provided reassurance to people when they were disorientated and confused.
- There were detailed risk assessments to manage and minimise the risks Covid-19 presented to people who used the service, staff and visitors.
- The registered manager had systems to ensure there was clear oversight in relation to infection prevention and control. There were comprehensive infection control audits and cleaning schedules in place.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Meadow House Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 November 2020 and was announced

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.