

# Forest Care Limited

# Oak Lodge

## Inspection report

Rectory Road  
Oakley  
Basingstoke  
Hampshire  
RG23 7EL

Date of inspection visit:  
21 August 2020

Date of publication:  
29 September 2020

Website: [www.forestcare.co.uk](http://www.forestcare.co.uk)

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Oak Lodge is a residential nursing home providing nursing and personal care to up to 60 people in a specially adapted set of connected buildings.

There are 60 bedrooms spread between three defined areas of the home, all with private toilet and sinks with shared showers and bathrooms. There are shared living areas, dining room, kitchenettes and a large kitchen.

We found the following examples of good practice.

- The provider had modified a large lounge area by building a Perspex wall. This enabled families to visit people with access from the outside only to one side of the lounge and service users come in from the home side. This area provided people with comfortable chairs and a visiting area in the warmth for colder days or when people were unwell.

- A wide variety of activities for people to keep them involved and lift the feelings of isolation, entertainer on the patio of the home with people in the lounge, contact with local children who sent pictures and letters and activities linked to events.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Oak Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 21 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.