

Oakdale Care Home Ltd

Oakdale

Inspection report

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Benfleet
Essex
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Date of inspection visit:
16 February 2021

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10 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oakdale is a care home providing accommodation and personal care for up to 27 people, including those living with dementia. There were 25 people living at the service when the inspection took place.

We found the following examples of good practice.

- Arrangements were in place for relatives and visitors to access the service safely. These included temperature checks and personal protective equipment [PPE]. There was a pod for relatives to use when visiting their loved ones.
- People had been supported to maintain contact with family and friends with telephone calls and window visits. Staff were very caring and provided people with support and reassurance.
- People were admitted safely to the service. There was an admissions policy in place and the service followed government guidance.
- Staff had received training in the correct use of PPE and knew how to work safely to minimise the risk of infection.
- The registered manager was following guidance on whole home testing for people and staff.
- The service was visibly clean. Cleaning schedules showed the frequency of cleaning undertaken, including regular deep cleaning.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oakdale

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was meeting shielding and social distancing rules. There was one main communal area people using the service preferred to access. People were reluctant to spend time in other areas; this limited the providers ability to enable social distancing.

We have also signposted the provider to resources to develop their approach.