

AJ & Co.(Devon) Ltd

Meadowside and St. Francis

Inspection report

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Tel: 01752347774

Date of inspection visit:
17 February 2021

Date of publication:
09 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Meadowside & St. Francis is a nursing home that provides for up to 69 older people. At the time of our inspection there were 60 people living at the service.

We found the following examples of good practice:

Some people and staff had previously tested positive for Covid 19. The service followed national guidance and self-isolated people and staff for the required amount of time. The registered manager had reflected on the outbreak. People and staff were supported emotionally during and after the outbreak.

Policies and procedures were in place to keep people, visitors and staff safe. These were reviewed and updated as guidance changed. Staff training had also taken place and refreshed often to ensure practices remained safe.

The service was clean and there was a team of staff dedicated to ensuring this was maintained. Infection control was audited often, and action taken to replace equipment, amend practice and ensure people were safe.

Staff, people and visiting family were tested for Covid-19 in line with guidance. The service had ensured people and staff had the opportunity to receive the vaccination. Staff understood how to use PPE effectively and had refresher training and guidance when needed.

People and staff were encouraged and supported to socially distance from each other when possible. Communal areas had been rearranged so people could sit apart. People could choose to safely use these areas or remain in their rooms.

Visiting rooms had been specially built to ensure families and people could have contact with each other. Systems were in place to ensure family could visit their loved ones at their end of life.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Meadowside and St. Francis

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.