

Crescent Care Limited

Oakland Grange

Inspection report

10 Merton Road
Southsea
Hampshire
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Tel: 02392820141

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04 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oakland Grange is registered to accommodate up to 43 people who require personal care. At the time of the inspection, 38 people were living at the home. The home is based on four floors with two interconnecting passenger lifts and an ample choice of communal areas, where people could socially distance.

We found the following examples of good practice.

The premises were spacious, and all bedrooms were single occupancy. This helped to promote social distancing and reduce the risk of infection transmission within the home.

The registered manager had followed government guidance about visiting. People had been supported to stay in touch with relatives and families and had been supported to spend time with people at the end of their lives in a safe manner.

The home had robust cleaning procedures in place, which had been increased in response to the pandemic. Frequent touch points had been cleaned as often as hourly, with records evidencing this. Cleaning and infection control audits had been completed monthly, alongside daily walk rounds, to ensure best practice was maintained.

Staff had received training in infection prevention and control and on using Personal Protective Equipment (PPE) safely. Staff had their infection prevention and control practices monitored to help ensure their competence and understanding. The provider had ensured enough quantities of PPE were available for all staff and visitors.

The provider's Infection prevention control policy was up to date and had been reviewed when new government guidance had been issued.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Oakland Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.