

AMAFHH Care Homes Limited

# Northfield House Residential Home

## Inspection report

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Tel: 01162607107

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11 February 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Northfield House Residential Home is a residential care home providing personal and nursing care to older people and people with dementia. The service can support up to 19 people, there were 18 people living at the home at the time of our inspection. Accommodation is provided over three levels, connected by a lift, and stairs.

We found the following examples of good practice.

The provider was following best practice guidance in terms of ensuring visitors to the home did not introduce and spread Covid-19. Information and instructions for visitors were clearly displayed and explained in person by the receptionist. Staff were adhering to Personal Protective Equipment (PPE) and social distancing guidance.

When the initial restrictions were lifted staff had engaged with people and their visitors and there was a unanimous decision to keep visits at the window, rather than allow them into the building, this was to help protect people. Visits were pre booked and when this was not possible people were supported to speak to their families on the phone or via video call.

The provider had assessed staff and where not safe for staff to be at work they were supported to stay at home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Northfield House Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February 2021 and was announced.

## Is the service safe?

### Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.