

Northwick Grange Limited

Northwick Grange

Inspection report

19 Old Northwick Lane
Worcester
Worcestershire
WR3 7NB

Tel: 01905453916

Date of inspection visit:
21 January 2021

Date of publication:
15 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Northwick Grange is a residential care home providing personal and nursing care to 15 people aged 65 and over at the time of the inspection. The service can support up to 30 people in one adapted building.

We found the following examples of good practice.

Staff had received training in Infection Prevention Control and donning and doffing of Personal Protective Equipment (PPE). All staff were observed wearing PPE in line with current government guidelines.

The home had PPE stations on every corridor throughout the building with supplies of PPE, hand gel and clinical waste bins. All staff we spoke with told us of the procedure in place for safely donning and doffing PPE.

The home was visibly clean and regular cleaning schedules showed cleaning routines were strictly followed by staff.

The home used a digital record keeping software which enabled families to see records in real time and communicate directly with the staff through a messaging facility.

To promote peoples wellbeing, the provider purchased technology to enable video calls between people and their family and friends.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Northwick Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 21 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.