

Mrs Milijana Kiss

# Orchard Lodge Care Home

## Inspection report

30-32 Gordon Road  
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12 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Orchard Lodge is a residential care home. It is registered to provide accommodation and personal care for up to 26 people aged 65 and over. At the time of this inspection, there were 23 people living at the home.

We found the following examples of good practice.

A safe visiting procedure was in place. People's relatives were tested for COVID-19 with lateral flow tests prior to visits taking place. Lateral flow testing is a fast track test which allows the home to receive a COVID-19 test result within 15 to 30 minutes. People's relatives were supported to wear PPE, use a hand sanitiser and maintain social distance in a dedicated conservatory with access via the garden.

The home had a good supply of PPE. Staff had received training on how safely use and dispose of PPE.

The home ensured people and staff were tested regularly for COVID-19. The frequency of testing was in line with current guidance.

All people living at the home had COVID-19 care plans. Risk assessments specific to people's needs were also in place to help reduce the risk of infection.

The home was clean and hygienic throughout. The registered manager told us they had implemented stricter cleaning protocols such as enhanced cleaning of frequently touched areas to minimise the risk of spreading infection.

People were admitted to the service safely. People were tested for COVID-19 prior to their arrival and were cared for in their own room for an initial period of 14 days. Staff monitored people for COVID-19 symptoms and checked their temperature twice a day.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Orchard Lodge Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 March 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.