

Park Vista Care Homes Limited

Park Vista Care Home

Inspection report

15 Park Crescent
Peterborough
Cambridgeshire
PE1 4DX

Tel: 01733555110

Date of inspection visit:
16 March 2021

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14 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Park Vista Care Home is registered to provide nursing and personal care and accommodation for up to 59 people. At the time of the inspection there were 52 people living in the service.

We found the following examples of good practice.

Visitors could visit their family member/friend by appointment. They were asked to complete a rapid COVID-19 test, have their temperature checked and complete questions around COVID-19. The visiting area had a screen and communication system and was accessed by a separate entrance/exit to the home. There were gaps between each visit to clean. End of life visits were also supported. Computer tablets were used to video call family and friends, to help people stay in contact.

External visitors to the home, including health or social care professionals waited to enter. They then signed in, sanitised their hands and had their temperature checked. There may be a request to take COVID-19 lateral flow device test. Or disclose the result of their last COVID-19 PCR test. Personal Protective Equipment (PPE) would be made available.

Newsletters with updates were sent to peoples named relative /advocates re COVID-19 restrictions, testing and vaccinations.

People were asked to isolate in their rooms for 14 days if they had been to an external appointment or were a new admission. Zoning plans had been used to zone people into different areas within the home, and staff worked within one zone whilst on shift.

Staff changed into their uniform that had been laundered at the home and put on their PPE before starting work. Staff wore their PPE correctly. Staff were bare below the elbows and wore a minimum amount of jewellery, with long hair tied up. This promoted good infection control practice. There was an infection control lead within the home, who worked alongside nominated staff who were COVID-19 champions.

The home looked visibly clean. Rooms were uncluttered to support effective cleaning. Furniture had been spread out to promote social distancing. Windows were opened to promote good ventilation.

Within the organisation there was a COVID-19 steering group. From this there was a weekly video call to registered managers within the organisation, giving them COVID-19 updates and to discuss any learning.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Park Vista Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 March 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.