

Clarendon Care Group Limited

Myford House Nursing & Residential Home

Inspection report

Woodlands Lane
Horsehay
Telford
Shropshire
TF4 3QF

Tel: 01952503286

Website: www.myfordhouse.co.uk

Date of inspection visit:
15 January 2021

Date of publication:
08 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Myford House Nursing and Residential Home is a nursing home providing personal and nursing care to 31 people aged 65 and over at the time of this inspection. The service can support up to 57 people across two floors on separate units. At the time of inspection, we did not look at the whole service, we solely inspected the areas that had been identified for the designated setting.

We found the following examples of good practice.

- People were supported within a self-contained designated unit that had a separate key coded entrance.
- People were supported by a staff cohort who worked only on the unit and were not permitted to work elsewhere. Staff who had received their Covid-19 vaccination were allocated to work on the designated unit to minimise risk of transmission of Covid-19 to staff.
- People who had tested positive for Covid-19 were required to self isolate in line with current guidance. Where people were non-compliant with self isolation due to their cognitive needs, capacity assessments were completed and best interests' decisions were made regarding the use of assistive technology to mitigate the risk of transmission of Covid-19. This included the use of floor sensor mats and door alarms to alert staff when people walked with purpose in the least restrictive way.
- Cleaning schedules were in place and cleaning was undertaken in line with current guidance. Daily checks were undertaken by the registered manager to ensure compliance.
- People were supported by staff who wore Personal Protective Equipment (PPE) in line with current guidance.
- People had been supported to engage in activities to aid their understanding and reduce their anxieties regarding staff wearing PPE. Quotes from people living at the home about how using PPE may impact on them were shared with staff on a creative visual tool which was shared with staff to reiterate the importance of wearing PPE appropriately.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Myford House Nursing & Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 15 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.