

Indigo Care Services Limited

Paddock Stile Manor

Inspection report

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29 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Paddock Stile Manor is a residential care home providing personal and nursing care for up to a maximum of 40 people in one purpose-built building. At the time of inspection there were 33 people living at the service, some of whom were living with a dementia.

We found the following examples of good practice.

- Checks were carried out on visitors to prevent the spread of COVID-19.
- Staff wore personal protective equipment (PPE) and management staff checked they did this in the right way. Staff had training in infection prevention and control measures and how to use PPE.
- Social distancing was encouraged, and changes had been made to support people distance from others. The registered manager understood zoning and cohorting to avoid people mixing with each other as far as possible. Staff wishing to take their breaks outside were provided with socially distant facilities.
- Regular testing in line with government guidelines for COVID-19 took place for people and the staff team.
- The home looked clean and housekeeping staff made sure they frequently cleaned touch points, such as door handles and light switches. Audits were carried out by the registered manager to check if the home was clean.
- Staff were supported by a range of community-based healthcare professionals to maintain people's health and well-being.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Paddock Stile Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 29 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively managed.
- We were assured that the provider's infection prevention and control policy was up to date.