

Runwood Homes Limited

Redbond Lodge

Inspection report

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Date of inspection visit:
09 March 2021

Date of publication:
18 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Redbond Lodge is a residential care home providing personal care and accommodation for up to 83 older people. At the inspection there were 74 people living in the service.

We found the following examples of good practice.

People's wellbeing was being supported by visits to the service of family and friends. A visitors pod was in place and in line with the new guidance, the service had extended visiting to enable people to have face to face contact with their loved ones. Additional staff had been made available to facilitate the visits and staff had made efforts to make visitors feel welcome.

Staff employed at the service had received training on infection prevention and the correct use of personal protective equipment (PPE). There were clear arrangements at the entrance to the building and at other key areas to minimise the risk of infection.

There was clear signage throughout and PPE equipment was accessible. The service was well maintained and visibly clean. Schedules were in place to show that regular cleaning was undertaken of high touch areas.

One part of the service was not in use at the time of the inspection, but was available should a separate area be required in the event of an outbreak, to reduce the risk of transmission.

The service was following the government guidance on whole home testing for people and staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the findings below.

Inspected but not rated

Redbond Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 09 March 2021 and was announced.

Is the service safe?

Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.