

Four Seasons (Evedale) Limited

# Park Lane

## Inspection report

Knypersley  
Stoke-on-trent  
ST8 7BG

Tel: 01782522061  
Website: [www.fshc.co.uk](http://www.fshc.co.uk)

Date of inspection visit:  
28 January 2021

Date of publication:  
09 February 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Park Lane is a care home which provides accommodation, personal care and nursing care for people aged 65 and over. Four of the 48 beds were allocated and funded by the local Clinical Commissioning Group to support people to return home after a hospital admission. The accommodation is provided in a single building, arranged over two floors. There is a communal lounge and dining area on each floor, a conservatory and a secure garden area. At the time of the inspection, 39 people were living at the home, some of whom were living with dementia.

We found the following examples of good practice.

Staff were adhering to personal protective equipment (PPE) guidelines and social distancing guidance.

Staff had been provided with supervision to support communication with people living in the home whilst wearing a mask.

The registered manager of the care home had spoken with the relatives of all of the people living in the home to determine their preferred mode of communication whilst visiting restrictions were in place.

Changes had been made following monthly infection prevention audits. To support the storage of PPE and testing kits, room changes providing increased storage space had been made. The clinical room had been upgraded and a designated testing room developed.

Staff wellbeing was supported through return to work interviews and access to counselling services.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Park Lane

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 January 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.