

Aymaan Limited

Parr Care Home

Inspection report

42 Fleet Lane
St Helens
Merseyside
WA9 1SX

Tel: 01744616339

Date of inspection visit:
22 October 2020

Date of publication:
30 October 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The service followed safe visiting procedures. Visits were restricted to essential visitors only and pre-arranged. Temperature checks and health screening assessments were completed on all visitors. They were provided with personal protective equipment which they were required to use throughout the visit. Shielding and social distancing rules were complied with. The environment had been adapted to support social distancing. There was a dedicated part of the service identified to accommodate people should they develop COVID-19 or show symptoms.

Safe procedures were followed for admitting people to the service. Virtual assessments were completed, and people were only admitted following evidence of a negative COVID-19 test. On moving into the service people were required to self-isolate for 14 days.

Stocks of the right standard of personal protective equipment (PPE) were well maintained and staff used and disposed of it correctly. There were designated IPC leads and handwashing champions and they shared good working practices and updates across the staff team.

People and staff had access to regular testing.

Guidance on the use of PPE and current IPC procedures were clearly visible across the service and available in picture format.

Staff reassured people throughout the pandemic and provided them with the support they needed to maintain regular contact with their family and friends through the use technology.

People were complementary about the standard of cleanliness and hygiene at the service and they told us they felt safe living there. Staff told us they felt safe and well supported at work.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Parr Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 22 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.