

Salisbury Management Services Limited

Salisbury House Residential Home

Inspection report

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Birkenhead
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22 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Salisbury House Residential Home is registered to provide personal care for up to 37 older people. The accommodation is provided in single and double rooms over three floors. Access to the upper floors is by way of stairs or passenger lift. There were 33 people living in the home at the time of inspection.

We found the following examples of good practice.

- The service followed safe visiting procedures. Visits were restricted to essential visitors only. However, there were safe measures in place to facilitate visits for people receiving end of life care where it had been assessed as being in the persons best interest due to their wellbeing.
- A purpose built Covid-19 secure cabin had been built on site for visitors and professionals to use.
- Shielding and social distancing rules were complied with. There were procedures in place that accommodated people should they develop COVID-19 or show symptoms.
- Safe procedures were in place for admitting new people to the home. People were only admitted to the home following evidence of a negative COVID-19 test.
- Sufficient supplies of personal protective equipment (PPE) were well placed and staff used and disposed of it correctly.
- Cleaning schedules were in place to ensure good infection control standards were maintained.
- People and staff had access to regular testing for Covid 19.
- Guidance on the use of PPE and current IPC procedures were clearly visible across the service.
- The registered manager and staff communicated regularly with family of people living in the home. They also had effective relationships with other professionals such as GP surgeries for the benefit of people living in the home.
- The registered manager supported staff with their well-being during the pandemic including those with additional health needs..

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Salisbury House Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.