

Dr Lata Bhatt and Tushar Bhatt

Salvete Care Home

Inspection report

15-17 Rothsay Place
Bedford
Bedfordshire
MK40 3PX

Tel: 01234261991

Date of inspection visit:
22 December 2020

Date of publication:
11 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Salvete is a residential care home for up to 40 elderly people some of who may be living with dementia. At the time of our inspection there were 26 people using the service.

We found the following examples of good practice.

The service was only receiving essential visitors at the time of our inspection. Any person entering the building had their temperature taken, completed a health questionnaire and wore full personal protective equipment (PPE) including a face visor.

People were supported by staff in full PPE, whether that person was COVID-19 positive or negative. This is called barrier nursing. This is to protect both staff and people living in the service from spreading infection.

The deputy manager told us that they changed systems within the service to reduce the spread of infection. Medicine rounds and personal care visits had been changed so that those people with a negative diagnosis of COVID-19 were all supported first, followed by those who were positive.

Additional risk measures had been put into place, for example cutlery and crockery used by people with a positive diagnosis were disposable and disposed into rubbish bags within the same room. Laundry used by people with a positive diagnosis were bagged in red bags and clearly marked in baskets so that domestic staff took extra precautions.

The building was clean and free from clutter. The deputy manager told us that the cleaning schedule was updated at the beginning of the COVID-19 pandemic. This now included three hourly touch point cleaning, where all regularly touched areas, such as light switches and door handles, were disinfected.

A room had been designated to store all items coming into the service for 72 hours to prevent the spread of any infection entering the service. This included post and gifts delivered from relatives. All items were clearly marked with the date and time that they entered the room.

The deputy manager told us that they were working collaboratively with colleagues from the Local Authority and CCG (Clinical Commissioning Group), and were well supported as a result.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Salvete Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 December and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.