

Philip Cussins House

# Philip Cussins House

## Inspection report

33 Linden Road  
Gosforth  
Newcastle Upon Tyne  
Tyne and Wear  
NE3 4EY

Tel: 01912135353

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17 September 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

Philip Cussins House is a 'care home'. Philip Cussins House provides personal care and accommodation to up to 26 older people, some of whom live with dementia, across three floors in one converted residential property.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Philip Cussins House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 September 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely. They had acted on recent advice from infection prevention and control specialists but we still observed isolated instances of poor PPE practice. The registered manager took immediate action to improve audits regarding PPE and other IPC practice.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. The registered manager took immediate action to improve audits regarding hygiene practices at the service.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. The registered manager immediately reviewed auditing and delegated support arrangements to ensure the provider's policies regarding infection prevention and control were acted on. They introduced an IPC champion and increased auditing of IPC and PPE.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

We have also signposted the provider to resources to develop their approach.