

Belong Limited

# Belong Morris Feinmann

## Inspection report

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11 February 2021

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## Ratings

Overall rating for this service

Good 

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Belong Morris Feinmann is a purpose built home and has six individual households, each supporting up to twelve people. Five households were being used at the time of our inspection. All bedrooms had an en-suite shower.

We found the following examples of good practice.

- Staff were allocated to a particular household to reduce movement around the home.
- The home was very clean, with domestic staff also allocated to individual households. There had been increased cleaning of 'touch points', for example door handles.
- Clear policies and procedures were in place for all visitors. Visitors had to have a lateral flow COVID-19 test prior to their visit. A visitors pod had been set up in the large ground floor bistro area, with a screen used to reduce the risk of infection.
- Activity co-ordinators supported people on one household each day. A large 'venue' room was used for activities, providing people with a 'day out' by going off their own household.
- People were supported to self isolate when they moved to the home or returned from hospital. Where this was not possible, for example if a person walked with purpose, an additional member of staff was allocated to support them and complete additional cleaning of areas they had touched when mobilising.
- Staff said they felt well supported by the management team and were given all the information they needed if guidelines changed.
- The home said they were well supported by medical professionals, the infection control team and local authority.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

Further information is in the detailed findings below.

**Inspected but not rated**

# Belong Morris Feinmann

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.