

Stonnall Care Limited

Richmond Hall Care Home

Inspection report

81-83 Stonnall Road
Aldridge
Walsall
West Midlands
WS9 8JZ

Tel: 01922454154
Website: www.richmondhall.org

Date of inspection visit:
16 November 2020

Date of publication:
21 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Richmond Hall Care Home provides accommodation, nursing and personal care to a maximum of 64 people aged 65 and over. At the time of the inspection there were 39 people living at the service.

We found the following examples of good practice.

- Personal Protective Equipment (PPE) such as masks, gloves and aprons were available to visiting professionals on entry to the building. A screening tool was completed prior to entry to ensure any visitors had not been exposed to Covid-19.
- People kept in touch with family members via telephone or video calls. Additional computer programmes had been purchased to allow relatives to log in and see photographs of what their family member had been doing.
- Where people or staff had received a positive Covid-19 test, the provider followed national guidance relating to self-isolation.
- Staff had received additional training in the use of PPE and were reminded of best practice daily through a staff messaging group.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Richmond Hall Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.