

Ridgemedes Care Limited

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Inspection report

Bishops Waltham
Southampton
Hampshire
SO32 1DX

Tel: 01489892511

Date of inspection visit:
26 January 2021

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25 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The home provides accommodation for up to 36 older people with personal care needs. There were 23 people using the service at the time of the inspection.

We found the following examples of good practice.

- The activities co-ordinator supported people to write letters to family and friends. This was in addition to using technology to communicate with loved ones.
- The provider had converted one room into a locker room for members of staff. Each staff member had a full length locker enabling safe storage of outdoor coats and limiting cross contamination. The room also had a shower enabling staff to shower after their shift before returning home.
- All staff had been fitted with an FFP3 mask in preparation for any future need. An FFP3 mask is a face mask which has been individually fitted and includes enhanced filters.
- Staff took part in an infection prevention and control quiz, 96% of staff completed the quiz with one drawn 'out the hat' for a prize.
- Staff received a monthly bulletin which included important information such as 'policy of the month', Government advice, information about testing and COVID-19 symptoms to look for. The bulletin also included information to support staff wellbeing.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 January 2021 and was announced. The service was invited to take part in the thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.