

A Wilks

# Seaton Hall Residential Home

## Inspection report

10 The Green  
Seaton Carew  
Hartlepool  
Cleveland  
TS25 1AS

Tel: 01429260095

Website: [www.seatonhallrh.co.uk](http://www.seatonhallrh.co.uk)

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16 December 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Seaton Hall Residential Home provides residential care for up to 29 people aged 65 and over. The service is provided over three floors. At the time of the inspection 21 people were using the service.

We found the following examples of good practice.

The home had good supplies of personal protective equipment (PPE) that were readily available in stations throughout the home. Clinical waste bins were positioned so that staff could access them when required. The management promoted social distancing and made changes to the environment to reduce the risk of the spread of infections. For example, furniture had been repositioned, people were regularly reminded of social distancing and there was clear signage about this.

Visitors completed temperature checks and a health questionnaire on arrival. The home had a purposed built room, with protective screens, to allow safer visiting. The manager also planned to make an area where relatives could be tested and wait for results.

A senior member of staff observed staff were competent with hand hygiene and PPE use. The local infection prevention and control nurse had visited the home to provide training and observed staff were following PPE guidance.

Staff felt supported by the registered manager and the provider. Staff told us the manager offered them daily support if they had to isolate and they were supported to return to work safely. The manager praised staff for working together and the commitment they had shown to the home.

The home had identified staff to be infection prevention and control champions. These staff were responsible for sharing best practice with other staff.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Seaton Hall Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.