

Belvidere Court Ltd

# Belvidere Court Nursing Home

## Inspection report

Woodcross Street  
Bilston  
Wolverhampton  
West Midlands  
WV14 9RT

Tel: 01902662166  
Website: [www.belvidere.uk.com](http://www.belvidere.uk.com)

Date of inspection visit:  
01 March 2021

Date of publication:  
12 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Belvidere Court Nursing Home is a care home and provides accommodation, nursing and personal care registered for up to 68 older people, including people living with dementia. At the time of our visit 47 people lived at the home.

We found the following examples of good practice.

- Visitors were screened for symptoms of Covid-19 and will be required to complete a lateral flow test on their arrival to ensure their visit can take place safely in line with current guidance.
- People had been supported to maintain contact with their relatives and friends through social media, telephone calls and window visits.
- Family members were encouraged to contact the registered manager directly with any questions, worries or concerns. The registered manager used this platform to 'myth bust' and provide reassurance.
- The provider had gone to extra lengths when reassuring their staff concerning the vaccinations.
- Staff worked in specific areas of the home which reduced the risk of cross infection. Staff wore their PPE correctly.
- Cleaning schedules and touch point cleaning had been increased to monitor cleanliness of the environment.
- Where possible, the service had reduced the number of seats and re-positioned furniture to encourage social distancing.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below

**Inspected but not rated**

# Belvidere Court Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 01 March 2021 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
  
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Some of the communal bathrooms and toilet areas required minor repairs to be completed to ensure the areas were effectively sealed and watertight.
  
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.