

Risedale Rest Home Limited

Risedale Rest Home Limited

Inspection report

52-56 Percy Road
Whitley Bay
Tyne and Wear
NE26 2AY

Tel: 01912527262

Date of inspection visit:
07 March 2021

Date of publication:
09 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Risedale Rest Home provides personal care and accommodation to up to 17 older people across three floors in one converted residential terrace. At the time of inspection there were 15 people in receipt of care.

We found the following examples of good practice:

All visitors had to undergo a temperature check and answer a range of relevant questions before entry.

There were ample PPE, handwashing facilities and signage, particularly regarding handwashing.

The registered manager and provider had continued to make improvement to the fabric of the building, which helped ensure cleanliness. For instance, improved laundry facilities.

The registered manager demonstrated a good understanding of changing national guidance and ensured staff and people who used the service were made aware of relevant changes. The registered manager worked well with external agencies during the pandemic.

The service had not used agency staff and ensured people received a continuity of care. Individualised risk assessments were in place to help staff and people adhere to social distancing and other government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Risedale Rest Home Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.