

Sanctuary Care Limited

# Shaftesbury Court Residential Care Home

## Inspection report

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Date of inspection visit:  
10 November 2020

Date of publication:  
01 December 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Shaftesbury Court Residential Care Home provides accommodation and care for up to 40 older people. At the time of this inspection, 25 people were using the service. The home also provides respite care and support to people.

We found the following examples of good practice.

- Appropriate measures were in place to ensure that people could receive visitors safely at the service. A pre-book visiting system was in place in a designated area [visiting room]. Visiting was limited to one visitor per person and the visiting time was spaced to disinfect surfaces in between visits. All visitors were screened for any symptoms of acute respiratory infection before they could enter the service and they were supported to sanitise their hands and wear a face mask. We observed that social distancing rules were maintained during visits.
- Appropriate procedures were in place to ensure people were admitted safely into the service. A covid-19 test had to be carried out before and after each person was admitted and people were required to isolate for 14 days in their own flats. There were clear procedures from the point of entry to people's flats that minimise risk of transmission. Regular assessments and temperature checks were carried out with people for any signs of acute respiratory infection.
- Appropriate personal protective equipment (PPE) was available to staff. Staff had access to masks, aprons and gloves. There was a designated area for donning and doffing (putting on and taking off) PPE and there was sufficient stock of PPE. Where required, residents and visitor were provided with masks to minimise the risk of infection.
- The provider had appropriate arrangements in place to test people and staff for coronavirus and was following government guidance on testing.
- All staff had completed infection prevention and control training and a coronavirus training which included donning and doffing and the safe disposal of PPE.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Shaftesbury Court Residential Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 10 November 2020 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.