

Rockliffe Court Limited

Rockliffe Court limited

Inspection report

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06 October 2021

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26 October 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Rockliffe Court limited is a residential care home providing care for up to 35 people some of whom may be living with dementia or have a sensory impairment. At the time of inspection there were 31 people living at the service.

We found the following examples of good practice.

Social distancing was in place and promoted where appropriate. Separate areas were available to enable effective zoning and cohorting of staff when people were COVID positive

The service had sufficient supply of Personal Protective Equipment (PPE) which was stored safely. Staff had received training and wore PPE in line with government guideline.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rockliffe Court limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 06 October 2021 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- We were somewhat assured that the provider was accessing testing for people using the service and staff. Lateral flow tests for staff were not registered on the Government website in line with current guidance. The registered manager told us a new system was being introduced to support the process.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Improvement works continued to be made regarding the redecoration of the environment. The registered manager advised remaining works were included in their action plan.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. Not all cleaning was recorded accurately, for example office equipment and high touch points. The registered manager told us additional information would be added to current documents to ensure information was up to date and to prevent risks of infection.

We have also signposted the provider to resources to develop their approach.