

MDJ Homes Limited

Shaws Wood Residential Care Home

Inspection report

Mill Road
Strood
Kent
ME2 3BU

Tel: 01634721053

Date of inspection visit:
13 January 2021

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26 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Shaws Wood Residential Care Home is a residential care home that accommodates up to 39 people. People were over 65 and some people were living with dementia. At the time of the inspection there were 27 people living at the service.

We found the following examples of good practice

Staff were observed wearing Personal Protective Equipment (PPE) when supporting people. Staff had access to PPE and there were 'PPE stations' around the service to ensure PPE was at hand when needed.

The registered manager provided information about Covid-19 in a variety of ways. This included easy to read guidance to help people understand the virus and support them to stay safe.

Cleaning schedules had been increased. Areas including hand rails were cleaned regularly. However, cleaning records showed other frequently touched areas, such as door and toilet handles, call bells, bed rails and lift buttons/communal touch points had not been cleaned. Regular audits were used to monitor the cleanliness of the service.

We were assured the service were following safe infection prevention and control procedures to keep people safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Shaws Wood Residential Care Home

Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Care Act 2014.

As part of this inspection we looked at the infection control and prevention measures in place. This was conducted so we can understand the preparedness of the service in preventing or managing an infection outbreak, and to identify good practice we can share with other services.

This inspection took place on 13 January 2021 and was announced.

Inspection team

The inspection was completed by one inspector

Service and service type

Shaws Wood Residential Care Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. The Care Quality Commission (CQC) regulates both the premises and the care provided, and both were looked at during this inspection.

What we did before the inspection

We reviewed information received about the service since the last inspection. The provider was not asked to complete a provider information return prior to this inspection. This is information we require providers to send us to give some key information about the service, what the service does well and improvements they plan to make. We took this into account when we inspected the service and made the judgements in this

report.

During the inspection

We spoke with the registered manager and the head of care. We observed staff practice in relation to infection prevention and control. We checked the accessibility and storage of personal protective equipment.

After the inspection

We continued to seek clarification from the provider to validate evidence found. We looked at training data and infection prevention and control (IPC) audit records.

Is the service safe?

Our findings

The purpose of this inspection was to check infection prevention and control measures and practices. We will assess all of the key question at the next comprehensive inspection.

Preventing and controlling infection

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Handrails in the service had been cleaned regularly. However, cleaning records showed other frequently touched areas, such as door and toilet handles, call bells, bed rails and lift buttons had not been cleaned in line with Public Health England guidance.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have signposted the provider to resources to develop their approach.