

# Golden Nest Carehomes Limited

# Shenstone House

## Inspection report

Shenstone  
Kidderminster  
Worcestershire  
DY10 4DH

Tel: 01562777454

Date of inspection visit:  
10 March 2021

Date of publication:  
24 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Shenstone House is a residential care home providing personal care for up to 14 people aged 65 and over. At the time of the inspection nine people were using the service.

We found the following examples of good practice.

People were supported to self-isolate if returning to the home from a visit to hospital for the recommended 14 days.

Staff training had been provided for good IPC practice and staff were seen to be wearing the correct PPE.

Visitors to the home were able to see their family member, in an area where social distancing was possible, in addition wearing PPE.

Staff and people were in receipt of regular COVID-19 testing and any staff displaying symptoms were asked to self-isolate at home.

The home environment was clean and free of clutter. The provider was making changes to the home and a redecoration programme was in place.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below

**Inspected but not rated**

# Shenstone House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.