

Primrose Healthcare Limited

Primrose Croft Care Home

Inspection report

Primrose Croft
Primrose Street
Cambridge
Cambridgeshire
CB4 3EH

Tel: 01223354773

Date of inspection visit:
15 February 2021

Date of publication:
08 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Primrose Croft Care Home provides accommodation and personal care for up to 38 older people, some of whom are living with dementia. At the time of the inspection, 31 people were living at the service.

We found the following examples of good practice:

A purpose-built screen had been created and used to form a visiting pod at the home's main entrance. This allowed people and their family members to visit each other safely.

The provider had purchased two computer tablets to allow people and their friends and family to keep in touch virtually.

The provider had purchased pulse oximeters and had trained staff in their use so they could better monitor people's oxygen saturation levels if needed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Primrose Croft Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 15 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were somewhat assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach in Lateral Flow Device testing for staff to ensure it is line with recommended government guidance.