

# Springfield Health Services Limited

# Prinsted Care Home

## Inspection report

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29 January 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Prinsted Care Home is a residential care home providing personal and nursing care for up to 44 older people with various support needs, including dementia and physical needs. At the time of our inspection, 32 people were living at the home. The home consists of one adapted building with a modern wing.

We found the following examples of good practice.

- The provider had taken a proactive approach to collection of Covid-19 testing kits. The registered manager had liaised with other local care homes to coordinate the collection of test kits in the area, and therefore reduced the occasions that courier collections occurred. The registered manager stated that the local provider forums had been beneficial in the development of this local process.
- Staff had carefully considered the needs of people living with dementia. People who showed anxiety with Covid19 testing were supported specifically by staff who they felt closest to in order to reduce anxieties. Staff numbers also allowed them to support people with dementia to safely walk through lower risk areas of the home and the community, to reduce their anxieties.
- The registered manager had previously supported staff when they needed to access public transport to travel to work. One staff member who travelled by public transport had been provided with visors and additional Personal Protective Equipment (PPE) to wear when travelling and to take home for future use.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Prinsted Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 January 2021 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.