

HC-One Limited

Priory Gardens

Inspection report

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Date of inspection visit:
15 December 2020

Date of publication:
24 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Priory Gardens is a care home providing personal and nursing care for up to 72 people, some of whom may be living with dementia. At the time of this inspection there were 52 people living in the service, some of whom were living with dementia.

We found the following examples of good practice.

The home was clean and well ventilated.

Cleaning schedules had been increased during the outbreak, to ensure high contact areas, such as door handles, light switches and appliances were regularly cleaned during the day.

Staff had received specific training in managing the risk of the COVID-19 pandemic and how to safely use and dispose of personal protective equipment (PPE).

The home was accessing the government testing scheme. Staff put systems in place to support and reassure people with the testing process.

Some people residing at Priory Garden are living with dementia and like to wander with purpose. The registered manager and staff managed this by providing supervision of these people when outside of their rooms and wiping down hand rails etc every time they were touched.

People were supported to keep in touch with family and friends through regular video calls.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No rating was awarded following this inspection. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

Inspected but not rated

Priory Gardens

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.