

Bedford Borough Council

Puttenhoe

Inspection report

180 Putnoe Street
Putnoe
Bedford
Bedfordshire
MK41 8HQ

Tel: 01234214100

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12 November 2020

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11 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Puttenhoe is a care home providing accommodation for up to 29 adults with a range of needs, including dementia and physical disabilities.

The service includes a six bedded reablement unit, which had been identified as a possible designated setting. For this inspection we only checked this unit, to establish whether the necessary assurances of safe and high-quality infection prevention practices were in place.

There was only one person using the reablement unit at the time of the inspection, who was being discharged the same day.

We found the following examples of good practice:

- The registered manager provided clear instructions about the procedures we would be expected to follow, to avoid spreading infection on entering the premises.
- The registered manager told us the provider paid for staff to use taxis to and from the service where needed, to minimise the risk of them catching Covid-19 on public transportation.
- Bedrooms were a good size with their own bathrooms, to support social distancing and isolation arrangements.
- Staff had access to Personal Protective Equipment (PPE), and regular Covid-19 testing took place of people and staff as required - to minimise the risk of infection spreading.
- The registered manager confirmed action was being taken to carry out repairs to the building and enhance cleaning procedures, identified during our visit. This gave us assurances that a good standard of hygiene could be achieved in the service.

However, as this work was not yet complete, we were not assured that this service met good infection prevention and control guidelines as a designated care setting, at the time of this inspection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were not assured that the service was adequately following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Puttenhoe

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the Coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a possible designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 12 November 2020. It was announced and carried out by two inspectors.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was accessing testing for people using the service and staff.

We have signposted the provider to information and resources to develop their approach in other infection control and prevention measures, necessary for a designated setting.