

Serene Care Ltd

# Rugby Care Centre

## Inspection report

53 Clifton Road  
Rugby  
Warwickshire  
CV21 3QE

Tel: 01788542353

Date of inspection visit:  
31 March 2021

Date of publication:  
21 April 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Rugby Care Centre is a care home providing accommodation with personal care for up to 29 people. People shared community living spaces, and each person had their own room with bathroom. The building was divided over two floors for living accommodation. At the time of our inspection visit there were 22 people living in the care home.

We found the following examples of good practice

- The service was booking visitors in at a time that suited people and was spaced out to avoid potential infection transmission. Staff were assigned specifically to support visiting and areas where visitors had been in the building were cleaned in between visits.
- The home had several communal areas which they converted into lounge and activity spaces for small groups of people to use. This meant people could remain in small bubbles to socialise, eat and watch television to avoid them being socially isolated.
- The home had a large community garden. This was utilised for people to sit outside and still feel they were part of a community whilst safely following social distancing guidelines.
- The service appointed a dedicated lead to deal with all COVID-19 related issues and to oversee all testing of staff, people and visitors.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Rugby Care Centre

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 31 March 2021 and was announced. Two inspectors attended the inspection visit.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider had reviewed their infection prevention and control policy to ensure it reflected best practice.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured that the provider was admitting people safely to the service.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.