

HICA

Tamarix Lodge - Care Home

Inspection report

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09 November 2020

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23 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Tamarix Lodge is a residential care home. The service provides accommodation and personal care to a maximum of 37 older people, some of whom may be living with dementia. At the time of inspection 23 people were living at the service.

We found the following examples of good practice.

The provider had implemented thorough risk assessments to enable visits to be facilitated safely. All visitors had to wear PPE and complete a health declaration form prior to entering the home.

Plans were in place to enable effective zoning and cohorting of staff in the event of a Covid-19 outbreak.

Regular, detailed checks were in place to ensure effective infection prevention and control practices were followed.

The provider was fully aware of current guidance. They had developed effective systems to keep staff up to date with best practice, such as a mobile app.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Tamarix Lodge - Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 9 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.