

Southfield House Limited

Southfield House Residential Care Home

Inspection report

Woodford Road
Woodford
Stockport
Greater Manchester
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Tel: 01614408432

Date of inspection visit:
09 March 2021

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14 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Southfield House Care Home is a two storey residential care home providing personal care and accommodation to up to 23 older people. At the time of inspection there were 19 people living at the service.

We found the following examples of good practice.

The service had implemented a visitor pod to enable families to safely visit their relatives. A pod booking system was in place to book visitor slots with 30 minutes between visits to allow a deep clean between uses to minimise the risk of cross contamination.

There had been no Covid-19 outbreak at the home. However, due to the home's layout, the registered manager told us how they would be able to quickly implement a safe zoning procedure to separate people who were suspected of having Covid-19.

The service worked closely with the Health Protection Team to ensure guidance was followed to admit people to the home safely. Staff ensured they provided reassurance and spent extra time with people in isolation.

Staff were kept up to date on the latest guidance on wearing personal protective equipment (PPE) and had received training on the safe use of PPE.

Staff and residents were enrolled in a testing regime and the results were reported weekly to the local authority. Tests were completed twice-weekly, weekly and 4-weekly. Additional tests were carried out if someone felt unwell.

The home was very clean with extensive cleaning schedules in place. The home had purchased specialised antibacterial and antiviral cleaning products.

Staff did not move between care homes and no agency staff were used. Where staff had taken time off to isolate, they had been supported and received full pay.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Southfield House Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.