

Springdene Nursing and Care Homes Limited

Spring Lane

Inspection report

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Date of inspection visit:
26 February 2021

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22 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Spring Lane is a care home registered to provide accommodation and personal care for up to 63 older people, some of whom are living with dementia. At the time of our inspection there were 33 people living at the home.

We found the following examples of good practice.

- Robust screening processes were in place for visitors to the service. On entering the building each person had their temperature checked and completed a Covid-19 risk assessment, personal protective equipment (PPE) was also provided. On the spot lateral flow device testing also took place. This test enabled the service to receive Covid-19 test results within 15-30 minutes. This meant the service was able to monitor and act immediately to ensure government guidelines could be followed where positive test results were discovered. Visitors attending the home were required to book an appointment beforehand. This helped to minimise the risk of spread of infection.
- People were encouraged to maintain friendships during mealtimes, screens were placed on each dining table to promote social interactions and to allow people to socialise with their friends. People maintained social contact with their relatives and friends, for example, through virtual video calls using an iPad and by telephone. People were able to see and talk to family members from the large window located in the main lounge. This helped the service to minimise the spread of infection whilst maintaining the well-being of people living at the home.
- The environment was clean and free from malodour and the communal areas were regularly cleaned. We observed domestic staff cleaning areas of the home during our visit. Cleaning schedules were in place and regular audits were carried out, including deep cleaning of high touched areas, such as door handles and grab rails.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Spring Lane

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.