

Northumbria Care Limited

Springfield House Care Home

Inspection report

Springfield House
Bunker Hill
Philadelphia
Tyne and Wear
DH4 4TN

Tel: 01915120613

Website: www.springfieldcarehomes.co.uk

Date of inspection visit:

29 October 2020

03 November 2020

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20 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Springfield House Care Home accommodates up to 50 people with residential care needs in a purpose-built building. 33 people were using the service at the time of the inspection.

We found the following examples of good practice:

- Appropriate measures were in place at the entrance and in the home to reduce the risk of infection. Social distancing rules were being complied with. Some minor changes had been made to the layout of furniture to encourage and support social distancing.
- The provider was following national guidance for anyone moving into the home and admissions were carried out safely.
- Staff supported people's social and emotional wellbeing. People were supported to keep in touch with their family members via video or telephone calls. The provider and staff communicated regularly with family members about the latest guidance and to update on their relative's health.
- The provider and registered manager ensured staff received appropriate guidance and support. Staff had undertaken additional training in infection prevention and control and regular audits were carried out.
- Staffing levels had been maintained and supplemented with agency staff. Agency staff were appropriately trained and only worked at this service.

Further details can be found in the key question below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Springfield House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We looked at infection prevention and control measures under the Safe key question. We look at this in all care home inspections even if no concerns or risks have been identified. This is to provide assurance that the service can respond to coronavirus and other infection outbreaks effectively. We also sought to identify examples of good practice in infection prevention and control.

This inspection visit took place on 28 October 2020 and was announced. Telephone conversations with staff members took place on 3 November 2020.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.