

HICA

# The Anchorage - Care Home

## Inspection report

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02 November 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Anchorage – Care Home is registered with the Care Quality Commission to provide personal care for up to 42 older people. The main area, known as The Anchorage, accommodates older people who may have a physical disability. There is a separate wing, known as The Haverstoe unit, which provides support to older people living with dementia.

We found the following examples of good practice.

- The service had signage displayed on all external doors to alert visitors to restrictions on entering the building and the infection control measures they would need to take. Sanitising hand gel and disposable face masks were provided.
- People were supported to join in activities to maintain their wellbeing.
- Visits were arranged in line with government guidance.
- Staff were wearing PPE in line with government guidance and designated areas were set up within the service for staff to remove and apply PPE.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# The Anchorage - Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic, we are conducting a review of infection control and prevention measures in care homes.

This inspection took place on 02 November 2020 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.  
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