

Masterpalm Properties Limited

# Springfields

## Inspection report

Springfield House  
79 Waterworks Road  
Oldham  
Greater Manchester  
OL4 2JL

Tel: 01616204794

Date of inspection visit:  
11 December 2020

Date of publication:  
24 December 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Springfields is in Waterhead, Oldham. The home provides personal care and accommodation for up to 24 older people, younger adults, people living with dementia, people with physical disabilities and those living with enduring mental health conditions. There were 13 people living at Springfields at the time of our inspection.

We found the following examples of good practice.

The service had a robust procedure for people to follow when they entered the building. This helped to minimise the risk of introducing COVID-19 into the home.

Staff had received recent training in infection prevention and control, hand washing and how to put on and take off their personal protective equipment (PPE) in a safe way.

Staff and residents were tested for COVID-19 in line with current guidance.

The home was clean. Additional cleaning was carried out of high touch areas, such as door handles.

Visits to the home were restricted in line with local guidance. Staff helped people to stay in contact with their relatives and friends through telephone and video calls.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Springfields

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice is safe and the service is compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 December 2020 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.